

# Privacy Policy & SMS Terms and Conditions

**Legal Business Name:** Beyond Barriers Therapy PLLC

**Effective Date:** March 20, 2026

At **Beyond Barriers Therapy**, we respect your privacy and are committed to protecting the personal information of the families we serve. This document describes our policies regarding the collection and use of your data, including our SMS messaging program.

## 1. Information We Collect

We collect personal information that you voluntarily provide to us when you fill out forms on our website or contact us directly. This includes:

- **Personal Identifiers:** Parent/Guardian name, email address, and physical address.
- **Mobile Phone Number:** Specifically collected for the purpose of communicating regarding therapy scheduling, session updates, and customer care.
- **Patient Information:** Relevant developmental and medical history necessary for occupational therapy evaluations.

## 2. How We Use Your Information

We use your data to provide professional pediatric occupational therapy services, including:

- Coordinating and confirming therapy session schedules.
- Responding to parent inquiries and providing clinical support.
- Sending service-related notifications and administrative updates.

## 3. SMS Privacy and Non-Sharing (Mandatory Disclosure)

**Notwithstanding any other provisions in this policy, mobile information will not be shared with third parties or affiliates for marketing or promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.**

## 4. SMS / Text Messaging Terms and Conditions

By providing your mobile phone number and opting in to receive text messages from Beyond Barriers Therapy, you agree to the following terms:

#### **4.1 Program Description**

We use SMS to provide updates regarding your child's therapy sessions. Messages include appointment scheduling, visit confirmations, arrival notifications, and direct two-way support for families.

#### **4.2 Express Written Consent**

Your consent is obtained when you provide your mobile number on our website contact form (<https://contact-us.beyondbarrierstherapy.co/>) and check the unchecked box. **Consent to receive automated service text messages is not a condition of any purchase or medical service.**

#### **4.3 Message Frequency**

**Message frequency varies** depending on your child's therapy schedule, active care plans, and your level of interaction with our clinic.

#### **4.4 Message and Data Rates**

**Standard message and data rates may apply** for any messages sent to or from you. Please consult your mobile carrier for details regarding your specific messaging plan.

#### **4.5 Opt-Out Instructions (STOP)**

You can stop receiving SMS messages from Beyond Barriers Therapy at any time. Simply **reply STOP** to any text message you receive. You will receive one final confirmation message indicating that you have been unsubscribed.

#### **4.6 Help and Support (HELP)**

If you need assistance or have questions regarding our SMS service, **reply HELP** to any message. You can also contact us directly at **253-330-5151** or by email at **Lauren@beyondbarrierstherapy.co**.

### **5. Contact Information**

**Beyond Barriers Therapy PLLC** Bonney Lake, WA 98391-5586

**Phone:** 253-330-5151

**Email:** Lauren@beyondbarrierstherapy.co

**Website:** <https://www.beyondbarrierstherapy.co>